

PHONE QUICK REFERENCE

We understand how frustrating it is to get a call handling system when you call an office. Below you will find a few extensions that you may dial as soon as the message starts.

Subject	Ext
Appointments / Refractive Front Desk – LASIK /PRK/ICL/CLE	2933
Appointments / Front Desk – All Other	5531
Refills / Questions - Prescription drugs	2880
Refills – Vitamins or Oasis drops	2881
Medical Questions – Surgery in last 24 hours and having pain, sudden loss of vision, or other concerns	5531
Medical Questions – Other	2865
Medical Records	2937
Surgery – Financial arrangements for an upcoming surgery	2815
Surgery – Other questions about an upcoming surgery	2816
FMLA / Disability / Return to work forms	2867
Patient Accounts – questions about your account	2903
Patient Accounts – to make a payment by phone	2842
Patient Accounts – questions about insurance	2815
Patient Portal questions	5531
Research - For information about Research studies or to speak with our research team	2997
Practice Administration	2841